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I hereby certify that this correspondence is being facsimile transmitted to the United States Patent and Trademark Office at (703) 872-9306 and that a confirmation copy is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop Amendment,

Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22/13-1450, on

Date: June 8, 2004

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Brian Barnes, et al.

Docket No.:

60655.6200

Serial No.:

10/708,597

Group Art Unit:

TBA

Filing Date:

March 12, 2004

Examiner:

TBA

Title:

METHOD AND SYSTEM

Confirmation No:

2596

FOR TRACKING USER

PERFORMANCE

PRELIMINARY AMENDMENT

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Arlington, VA 22313-1450

Dear Commissioner:

Prior to examining the above-referenced application, please enter the following amendments and consider the following remarks:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 7 of this paper.

Remarks/Arguments begin on page 13 of this paper.